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## Roofing • Siding • Gutters

To my fellow Hoosiers,

Together, we are facing a truly unprecedented situation. The global Coronavirus pandemic is affecting all of our families, businesses, communities and our way of life. During this time, I wanted to reach out and update you on how we are approaching the situation at Community Exteriors.

We now participate in a CONTACT-FREE PROCESS. This contact-free process will be utilized throughout your entire experience with us; from start to finish. Here is how we plan to accomplish this:

- We provide an exterior home inspection while wearing masks and gloves and while practicing social distancing.
- We explain our findings via phone, text or, email.
- We provide pictures and reports electronically
- We will meet/communicate with your insurance adjusters (if a claim has been made)
- You will not have to be present during the build process. All communication can be done by phone.
- Payments can be made with credit card over the phone or, by check in the mail.

We have an amazing team at Community Exteriors that is here for you. This situation reminds us that we're all connected like never before. We're called upon to be our best selves, with patience, understanding and compassion.

We are focused on the health and safety of our employees, families and, communities. I hope this letter found you in great health and spirits. We will get through this together! As our slogan says, we build more than houses, we build communities.

Truly yours

David A. Farbaky  
President  
Community Exteriors, INC.